



SERVICE INFORMATION LETTER

Subject – Pratt & Whitney Canada (P&WC) Customer Training collaborative agreement with Flight Safety International (FSI)

Applicability – All engines

As announced early in 2010, P&WC has entered into a collaborative agreement with Flight Safety International Canada Ltd. (FSI) under which FSI will provide training for the full range of Pratt & Whitney Canada products.

This agreement gives P&WC Customers access to FSI's network of Learning Centers as well as the technology based training curriculum that maintenance technicians have come to rely on for over 40 years. Training will be conducted at 12 primary FlightSafety–P&WC Learning Centers globally, with the possibility of future expansion. In addition, FSI is building capacity to meet the growing demand for fee based on-site training provided at Customers' facilities.

Pratt & Whitney Canada Training Program Highlights

- Capacity to provide training at 12 launch centers or Customer's location.
- Technology-based training curriculum available for full range of P&WC engines.
- Courseware being updated to include online and interactive training.
- Industry leading maintenance training courseware and curriculum meets worldwide regulatory requirements.
- Maintenance technicians will benefit from access to full-scale systems trainers, major component cutaways, working models, including actual aircraft, maintenance task simulators and a large variety of test equipment used to demonstrate procedures and reinforce the information learned in the classroom.

Launch FlightSafety-P&WC Learning Centers

FlightSafety International currently have 40 Learning Centers worldwide, 12 of which will provide P&WC Engine Technical Training commencing Jan 2011. The launch of these centers will significantly expand P&WC training availability to our customer globally.

Africa: Johannesburg

Asia: Beijing, Singapore

Australia: Melbourne

Europe: Paris

North America: Montreal, Toronto, Dallas-Fort Worth, Wichita (2 Centers), West Palm Beach

South America: Curitiba Brazil

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PRATT & WHITNEY CANADA
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S.I.L NO. GEN-110

Entitlement Training for Owner-Operators of new P&WC engines

Entitled customers will benefit from tuition-free training for regularly scheduled Line and Base Maintenance (L3) or WebECTM® classes at P&WC-FlightSafety Learning Centers subject to the following conditions:

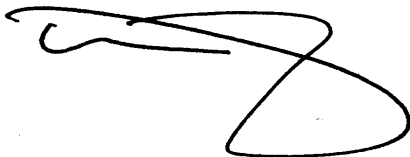
- A maximum of 2 tuition-free (entitlement) seats per new A/C, valid for 5 years from aircraft delivery date. The 5 year validity is applied retroactively to existing fleets.
 - Will be tracked by Engine SN – Aircraft Registration/SN
 - Seats are not transferrable
- In order to provide fair entitlement access to all operators, a maximum of 2 entitlement seats may be used in any given Entitlement Class.

The following may enrol in any P&WC-Flight Safety course at FlightSafety rates

- Fixed Base Operators (FBOs) / maintenance service providers
- Designated Overhaul Facilities (DOFs)
- Repair and overhaul (R&O) Shops
- Mobile Repair Teams (MRTs)
- Students
- Purchasers of Used Aircraft
- Individual Contractors
- Owner / Operators requiring additional training
- Others not falling within the Owner/Operator of new aircraft category

For the location of FSI Learning Centres, a listing of course offerings, cost of scheduled or on-site training, or any other questions regarding training at an FSI centre, please refer to www.FlightSafety.com and select Pratt & Whitney Canada. For simplicity, there is a direct link to the www.FlightSafety.com web page from the P&WC training web page.

PRATT & WHITNEY CANADA CORP.



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